



## CUSTOMER SERVICE & SUPPORT

When you buy from Allegheny, you can rest assured that we'll be around to support your investment for many years to come. Founded by the Wagner family more than 45 years ago, Allegheny has established itself as a leader in the records & information management industry and the premier manufacturer of high capacity destruction equipment.

We continue to maintain this leadership by listening to our customers, by manufacturing superior equipment that meets their needs, and by offering the best customer service and support available in the industry.

At Allegheny, customer service begins long before you make your purchase.

- Our responsive and knowledgeable sales representatives will thoroughly answer your questions and assist you in selecting equipment that best meets your needs and your budget.
- Allegheny will custom-design a complete information destruction system to maximize your productivity, reduce your labor costs, and generate additional revenue through recycling.
- We'll help you determine the most effective way to:
  - ~ Collect materials for destruction;
  - ~ Process materials through the shredding system;
  - ~ Recycle shredded materials for a profit.

Allegheny will also help you design the physical layout of your system to make the most efficient use of available space and personnel. Using computer-aided design technology, we can provide you with a detailed diagram showing the optimal layout for your shredding system within your facility. Our technicians are available to install your complete shredding system and train your personnel to ensure safe, efficient operation and proper maintenance of your equipment.

Our customers know that Allegheny will provide ongoing service and support for the life of their equipment. So whether you need equipment servicing, a new part, or recommendations on how to expand your system as your business grows, our sales team goes the extra mile to meet the challenge. Together we'll protect your investment and support your company's information destruction goals.

*Through 45 years of working with customers in this industry, we've learned what it takes to succeed: superior, reliable equipment, outstanding service and support, and a relationship with the customer that's as solid and long-lasting as our Allegheny equipment!*